

## PATIENT BILL OF RIGHTS

### YOU HAVE THE RIGHT:

- To considerate and respectful care.
- To receive, upon request, the name of the physician responsible for your care and to know the identities of others involved in your care.
- To obtain from the physician complete and current information concerning his/her medical diagnosis, its likely course, contemplated treatment and outcomes in terms and language that you or an appropriate person can be expected to understand.
- To designate a representative to participate in health care decisions with you or on your behalf.
- To receive information necessary to give informed consent prior to the start of any procedure. This information shall include, at the minimum; an explanation of a specific procedure or treatment itself, its value and significant risks, and an explanation of other possible treatment methods, if any.
- To know of any experimental research or educational activities that are involved in your treatment and the right to refuse to participate in any such activity.
- To privacy and confidentiality of all records pertaining to your treatment, except as otherwise provided by law or third party payment contract.
- To refuse treatment to the extent permitted by law and to be informed of the medical consequences of such an action.
- Upon request, examine and receive an explanation of your bill, regardless of the source of the payment.
- Treatment without discrimination as to race, color, religion, sex, national origin, cultural/political belief or handicap.
- To file a complaint knowing that doing so will not jeopardize future access to care. To file a complaint, you are requested to contact the C.E.O. at the Center and/or for any care or safety concerns, contact the Joint Commission at 1-800-994-6610.
- To have pain issues addressed pre and post operatively.

### YOU HAVE THE RESPONSIBILITY:

- Provision of Information: To provide, to the best of your knowledge accurate and complete information about your present complaints, past illnesses, hospitalizations, medications and other matters relating to your health. You are responsible for reporting whether you clearly comprehend a contemplated course of action and what is expected of you.
- Compliance Instructions: To follow the treatment plan recommended by your health care provider. You are responsible for keeping appointments and notifying the responsible physician when you are not able to keep the appointment.
- Refusal of Treatment: You are responsible for your actions if you refuse treatment or do not follow the practitioner's instructions.
- Center Charges: To assure that the financial obligations for your health care are fulfilled as promptly as possible.
- Center Rules and Regulations: To follow Center rules and regulations affecting patient care and conduct.
- Respect and Considerations: To be considerate of the right of other patients and Center personnel and for assisting in the control of noise, smoking, and the number of visitors. You are responsible for being respectful of the property of other persons and of the Center.

Initials \_\_\_\_\_